

NEW PATIENT RECORD SYSTEM AT FOX

Fox Army Health Center (FAHC) is preparing to roll out CHCS II, the Department of the Army's new healthcare computer system.. CHCS II, Composite Healthcare Computer System II, provides real-time around-the-clock access to medical records. This system will enable FAHC to provide beneficiaries timely and correct medical treatment. The system is a great tool for improving healthcare delivery and involves every aspect of patient care from check-in to completion of the clinic visit. CHCS II serves as the start of a lifelong electronic medical record in support of the mobile military patient population.

The Army began the system roll out in January 2004 and will begin at Fox Army Health Center (FAHC) on August 30, 2004. FAHC staff will be training on the new system during the month of September. With both training and use of the new system running concurrently, total clinic appointments available will decrease and beginning August 30th, the pace of appointments will be slower than normal. The long term benefits of the system will be well worth the short term decrease in service time.

The entire staff of FAHC looks forward to using CHCS II to deliver better quality healthcare in a timely manner. The patience of beneficiaries, as training is conducted on this new system, will be very much appreciated. To assist in the process, FAHC staff request that appointments for routine health care be scheduled after the peak training period in September. FAHC will continue to serve it's beneficiaries to the best extent possible during the month of September but delays may occur because of the new system and on-going training.