

## TRICARE NEXT GENERATION

On 1 August 2004, TRICARE will begin a new generation of health care contracts. The changes in the contract will focus on improving business between Fox Army Health Center and Humana Military Healthcare Services, our TRICARE network manager. Our goal continues to be ensuring you have easy access to high quality health care.

**TRICARE Prime** members will experience no change in access to healthcare at Fox Army Health Center, or to the TRICARE network for referral services. However, please note the following administrative changes.

The TRICARE Service Center (TSC) will continue to provide assistance with TRICARE questions and TRICARE Prime enrollment, and starting August 1, 2004, the TSC will also become your point of contact for all initial Primary Care Manager (PCM) assignments, and PCM assignment changes. This change means that TRICARE Prime members will no longer use Fox Army Health Center's web-based PCM Change Form. As of August 1st, TRICARE Prime members must complete a form that will be available at the TSC and either mail it, or submit it in person. The TSC may be contacted at **1-800-444-5445**.

The Healthcare Information Line (HCIL) is being replaced by other health care information options that are easy to access and use. These include:

\* **Audio Library** - Humana Military Healthcare Services audio library offers healthcare topics that you can access 24 hours a day, seven days a week by calling this toll free number: **1-877-217-7946**.

\* **e-Health Initiatives** is a web based program available to all Military Health System beneficiaries on the Humana Military Web Site at: [www.humana-military.com](http://www.humana-military.com)

**TRICARE Online** (TOL) has 24-hour general health care information by visiting this Internet site: [www.tricareonline.com](http://www.tricareonline.com) or clicking the TRICARE ONLINE Link at <http://www.redstone.amedd.army.mil>.

Beneficiaries can also access a **Provider Locator Line** around the clock by calling this toll free number: **1-800-444-5445**.

Beneficiaries may access information about their TRICARE benefits on the TRICARE Web site at [www.tricare.osd.mil](http://www.tricare.osd.mil) or visiting the TSC.

Fox Army Health Center, with Humana Military Healthcare Services, will continue to be the leader in innovative, high quality health care!