

Third Party Insurance Collection Program

Help Fox Army Health Center Help You!

The Consolidated Omnibus Reconciliation Act of 1986 (CBRA) established the Third Party Collection Program. Under this program Military Medical Treatment Facilities are authorized and obligated to bill health insurance carriers (like Blue Cross or Mail Handlers) for the cost of medical care furnished to retirees and family members who are covered by insurance policies. FAHC must comply with this law and we need your help to make the program successful.

You will be asked if you have health insurance when you are seen in any one of our outpatient clinics. Under the law, we are required to determine if the government's cost of your care can be recovered from companies providing group and individual health insurance. If you are covered by a health insurance policy, or member of an HMO (such as Humana or Complete Health), we will need your insurance information. This includes Medicare Supplemental policies, which we are authorized to bill as of 1 April 2002.

The obligation to pay medical care Cost applies only to the insurance carrier. You will not be sent a bill for amounts not covered by the insurance carrier. FAHC is entitled the same benefits for its health care services that any other health care provider would receive. Your insurance company will pay the benefits directly to FAHC and you will NOT be billed for any uncollected charges.

All moneys collected under this program go directly to Fox Army Health Center to provide enhanced Health Care services to you- The patient.

FAHC, like all other health care providers must make copies of your insurance card. Please have this card with you every time you visit the facility for services. Once your card is on file, FAHC will only copy the card when updates to policies are needed.

Also, you will be asked to help Fox by completing a DD FORM 2569 (Third Party Collection Program – Record of other Health Insurance) annually. This form, along with your insurance card assists Fox in its Insurance Company dealings. The information will be secured in accordance with the Health Information Portability and Accountability Act and the Privacy Act of 1974.

For questions call the staff of Third party collections at 1-800-223-9531 or 876-4464.